

# JM-1 Installation Sheet



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## **Description / Operation**

The JM-1 connects to the home network to enable remote access for Tech Support troubleshooting and installation assistance.

**Note:** Models herein and their appearance are subject to change without any prior notice.

**WARNING:** Please read all instructions before attempting to connect equipment. Failure to follow directions may cause bodily injury and damage to equipment.

## Packages contents

Remove and inventory all contents from the JM-1 packaging.

- JM-1 device
- Power supply

Note: You will need an Ethernet cable.

#### JM-1 Connection

Configure the ClareHome system, ensure the CLIQ has an active Ethernet connection, and then connect the JM-1.

#### To connect the JM-1:

- Plug an Ethernet cable into the Ethernet port on the JM-1, and then connect the opposite end of the cable to the CLIQ's connected home network or router.
- 2. Attach the power supply to the power port on the JM-1.
- 3. Contact Tech Support.
- Inform the Tech Support representative that you have connected the JM-1, and then provide them with the JM-1's serial number. See the sticker below.

**Note:** The serial number is also on the box label and the bottom of the JM-1 unit. .

Tech Support is now able to remotely access the device.

### **Contact information**

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