



Liftmaster Chamberlain MyQ Garage Door Opener Integration Release Notes

Content

Introduction...	1
Installing MyQ...	2
Connecting MyQ to ClareHome...	2
Configuring MyQ in ClareHome and FusionPro...	4
Creating Scenes with MyQ...	10
Creating Automations with MyQ...	14
Using the Liftmaster controls in the ClareHome app...	20
Contact information...	21

Last modified: 01/12/21

Introduction

The Liftmaster Chamberlain MyQ enabled garage door openers are now supported in ClareHome. The MyQ garage door openers are position-aware and provides both audible and visual warnings prior to remotely activating garage door movement. This integration allows ClareHome users to control their garage door from their Android smartphone or iOS device.

Notes

- To determine if your Liftmaster/Chamberlain garage door is compatible with ClareHome, see <https://www.chamberlain.com/smartphone-control-products/smartphone-connectivity>.
- This integration requires a paid service from MyQ.
- It is recommended that the homeowner create and subscribe to the MyQ service.
- Liftmaster/Chamberlain prevent MyQ devices from being used in Schedules.

Installing MyQ

Only qualified installation technicians should install the MyQ garage door opener. Refer to the installation instructions that came with your device. Clare Controls does not assume any responsibility for damages caused by improper installation or connection to the network. Register your MyQ device on the Chamberlain MyQ website before adding and configuring the device using ClareHome.

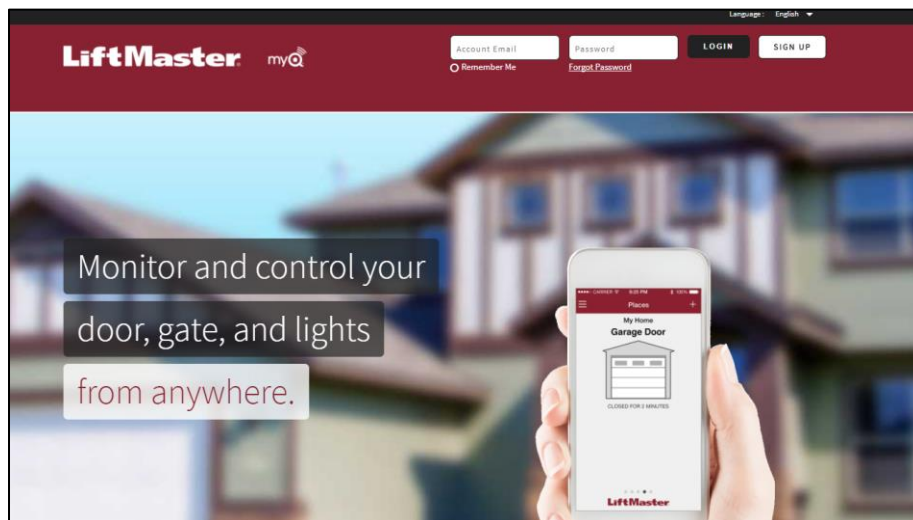
Connecting MyQ to ClareHome

Connecting MyQ to your ClareHome project requires the home owner to create a Liftmaster/Chamberlain MyQ account and subscribe to their service usage. Once an account is created and subscription select, an installer or home owner can authorize the MyQ devices in ClareHome.

To create a Liftmaster/Chamberlain MyQ account:

1. Open your web-browser, and then browse to the MyQ website.

<https://www.myliftmaster.com>



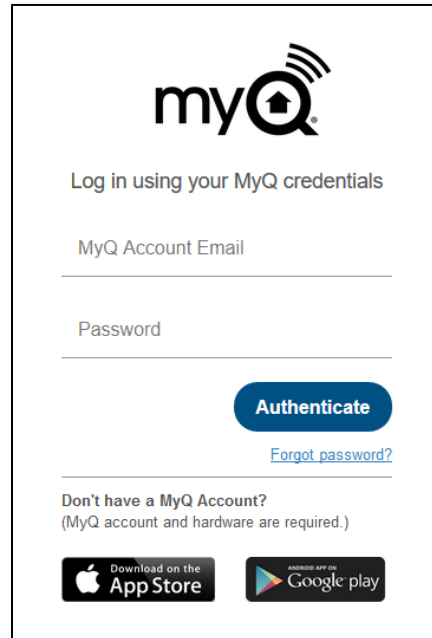
2. Click **SIGN UP**.
3. Fill out the form and confirm your account.
4. Once the account is created, subscribe to the MyQ service.

To subscribe to the MyQ service:

Note: This integration requires a paid service from MyQ.

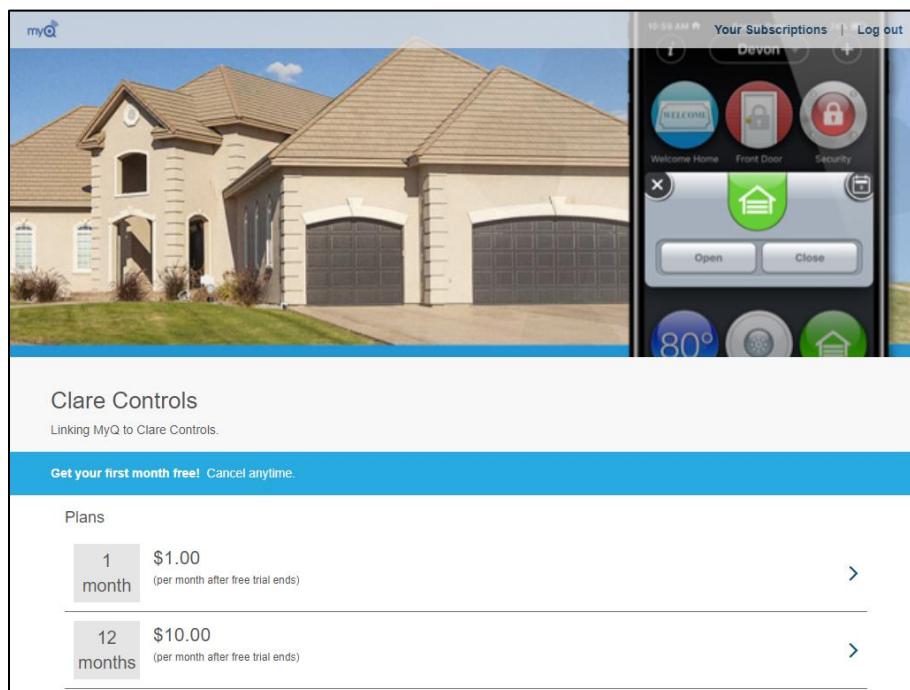
1. Open your web-browser, and then browse to the MyQ service website.

<https://www.myqservices.com>



The image shows the MyQ login page. At the top is the MyQ logo, which consists of the text "myQ" followed by a house icon with a signal wave. Below the logo is the text "Log in using your MyQ credentials". There are two input fields: "MyQ Account Email" and "Password". Below these fields is a blue "Authenticate" button. To the right of the button is a link that says "Forgot password?". Below the login section is a link that says "Don't have a MyQ Account?" with a subtext "(MyQ account and hardware are required.)". At the bottom are two buttons: "Download on the App Store" and "GET IT ON Google play".

2. Enter the credentials for your Liftmaster/Chamberlain MyQ account, and then click **Authenticate**.
3. Select a subscription.



The image shows the MyQ app interface. At the top is a banner image of a house. To the right of the banner is a sidebar with various controls: "Welcome Home", "Front Door", "Security", "Open", "Close", and a temperature display showing "80°". Below the banner is a section titled "Clare Controls" with the text "Linking MyQ to Clare Controls." Below this is a blue banner that says "Get your first month free! Cancel anytime." Below the blue banner is a section titled "Plans" with two options: "1 month \$1.00 (per month after free trial ends)" and "12 months \$10.00 (per month after free trial ends)".

4. Complete the subscription form.

CREDIT CARD INFO

Card Number

MM

YYYY

CVV

Coupon Code

BILLING ADDRESS

First Name

Last Name

Address

City

State

ZIP Code

Select Country

Due Now

Original plan price:

Estimated tax:

Applied coupon:

Order total:

Due After Trial Ends

Original plan price:

Estimated tax:

Applied coupon:

Order total:

CANCEL

PLACE ORDER

5. Click **PLACE ORDER**, and then add your devices to your ClareHome account.

Configuring MyQ in ClareHome and FusionPro

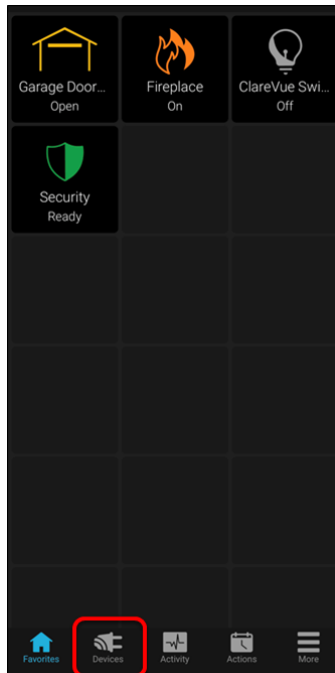
Once you have installed and setup the MyQ device using the Chamberlain MyQ app, add and configure it with the ClareHome app or FusionPro.

Notes

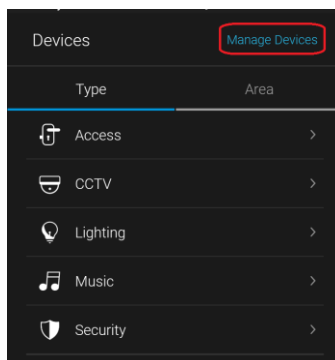
- Internet connection is required when adding a MyQ device.
- You will need the Liftmaster Chamberlain MyQ account's credentials.
- When modifying your MyQ subscription after your MyQ device is added to ClareHome, you may need to exit the Configuration menu to view changes. It may take several minutes for MyQ Subscription changes to take effect.

To add a MyQ device using the ClareHome app:

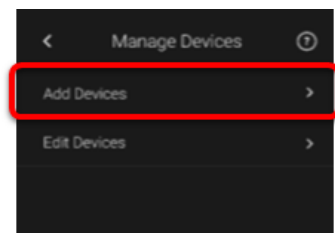
1. Tap the ClareHome app's **Devices** page.



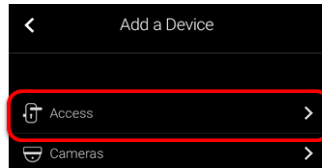
2. Tap **Manage Devices**.



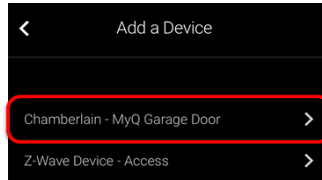
3. Tap **Add Devices**.



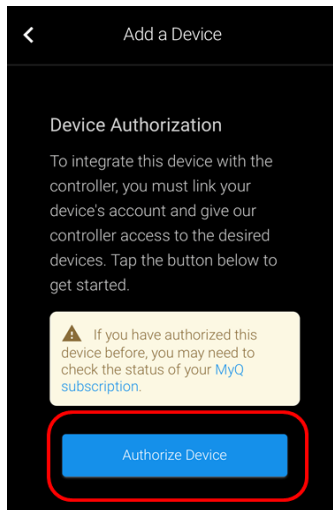
4. Select the device category, **Access**.



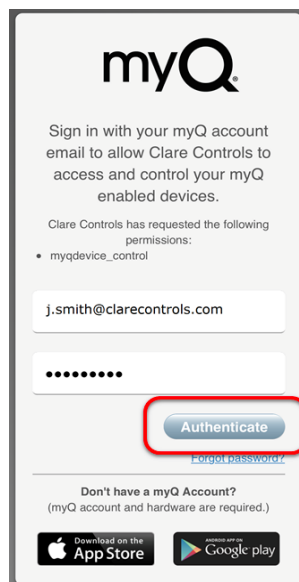
5. Select **Chamberlain - MyQ Garage Door**.



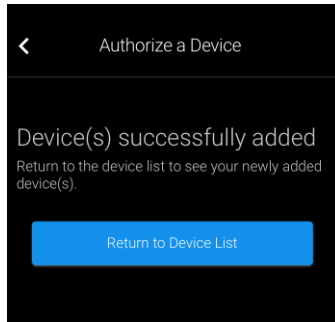
6. Read through the displayed information, and then tap **Authorize Device**.



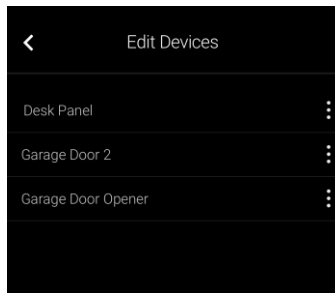
7. Enter your MyQ credentials, and then tap **Authenticate**.



Once the device(s) are authorized, a success message displays.

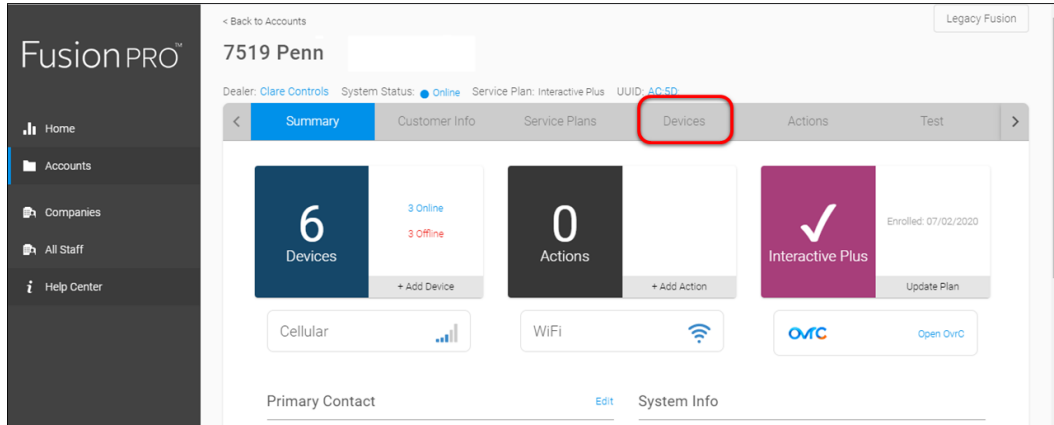


8. Tap **Return to Device List** to view the Devices list.



To add a MyQ device using FusionPro:

1. Access the desired account in FusionPro, and then click the **Devices** tab.



2. Click **Add Devices**.



Dealer: [Clare Controls](#) System Status: ● Online Service Plan: Interactive Plus UUID: AC:5D:

< Summary Customer Info Service Plans **Devices** Actions Test >

Remove Z-Wave

Add Devices

Devices

4 Devices ● 1 Online ● 3 Offline ● Unconfigured  

Name	Category	Type	Area	Status	
ClareOne	Security	Clare Controls ClareOne		● Online	Edit Delete
Go Control Thermostat	Climate	Go Control Climate		● Offline	Edit Delete
MCO Z-Wave Thermostat	Climate	MCO Home Climate		● Offline	Edit Delete


3. Select the device category, **Access**.


Dealer: [Clare Controls](#) System Status: ● Online Service Plan: Interactive Plus UUID: AC:5D:


< Summary Customer Info Service Plans **Devices** Actions Test >


Add a Device

Choose a type of device below to continue

 Access >

 Cameras >

 Climate >

 Lighting >

4. Select Chamberlain – MyQ Garage Door.

Dealer: [Clare Controls](#) System Status: ● Online Service Plan: Interactive Plus UUID: AC:5D:

< Summary Customer Info Service Plans **Devices** Actions Test >

Add a Device

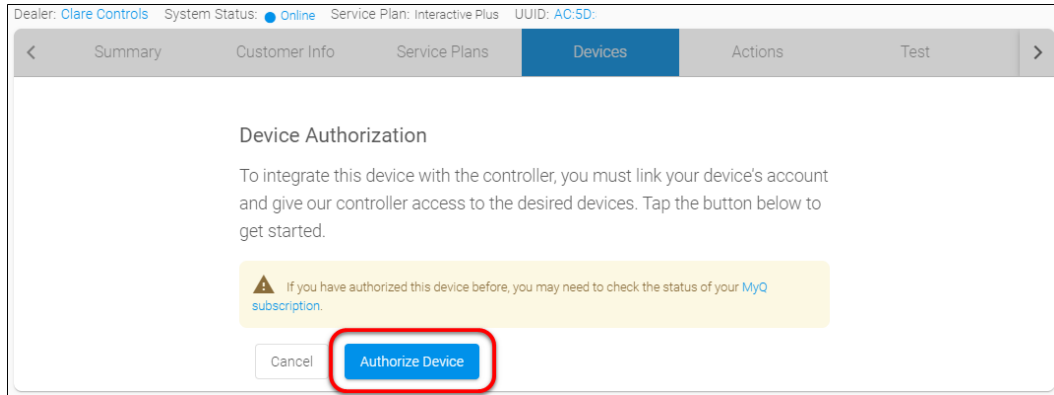
Choose a type of device below to continue

Chamberlain - MyQ Garage Door >

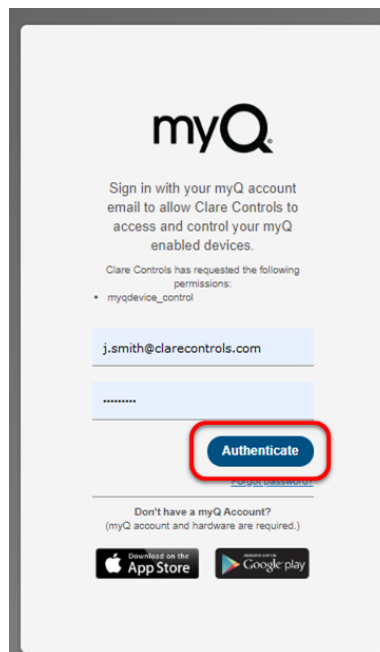
Z-Wave Device - Access >

[Cancel](#)

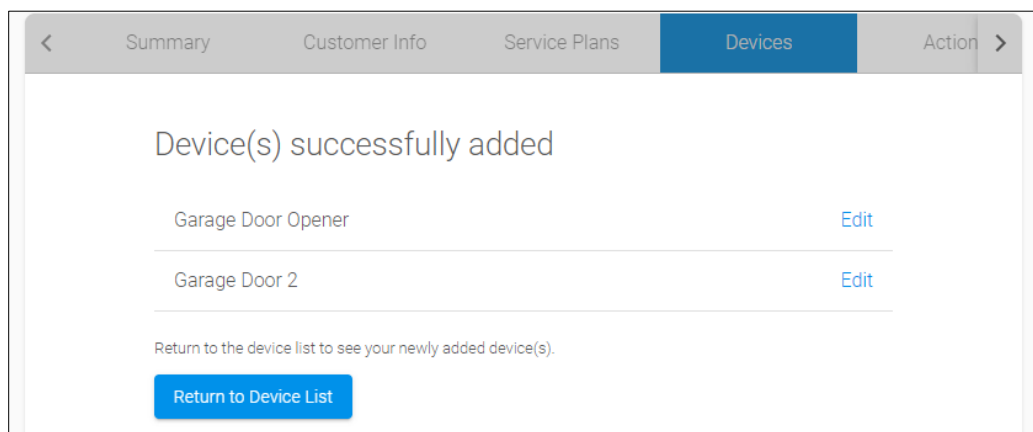
5. Then **Authorize Device**.



6. Enter the MyQ credentials, and then click **Authenticate**.



7. The MyQ device(s) are added successfully, tap **Return to the Device** list to view all device.



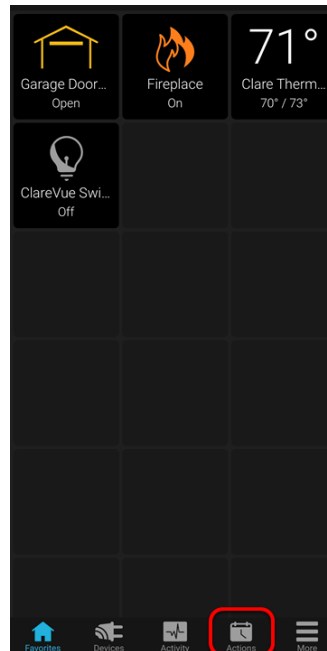
Creating Scenes with MyQ

Configure a Scene with your garage door. The example below walks through the creation of a “Close the House” Scene, shutting the garage door and setting the alarm.

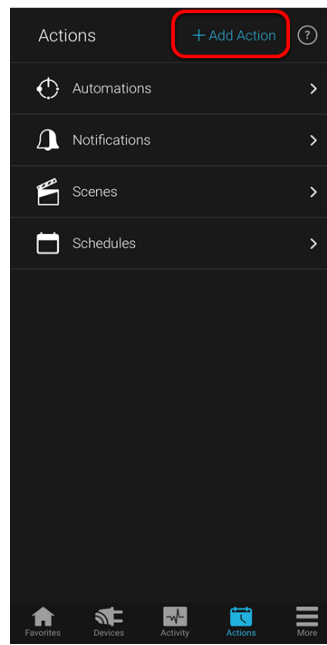
Note: The MyQ device cannot be set to open in a Scene. For security purposes, the device can only be opened when tapping the device and selecting open.

To create a lock up Scene:

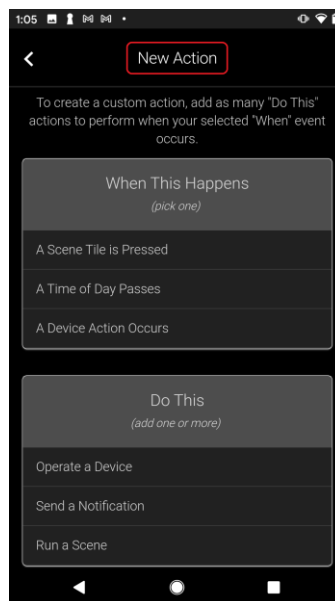
1. Access the ClareHome app's **Actions** page.



2. Tap **+ Add Action**.



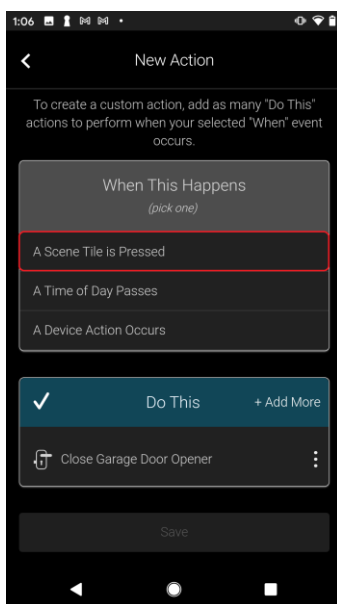
3. Tap the **New Action** field and enter the desired name for the Scene.



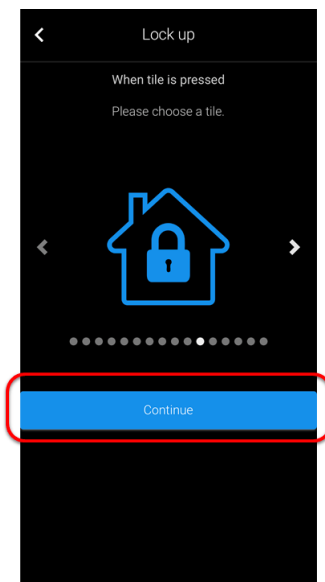
4. Select the “When This Happens” action.

The “When This Happens” action is the trigger of the device action (Do This).

- a. Tap **A Scene Tile is Pressed**.



- b. Tap the left/right arrows to find a desired icon, and then tap **Continue**.

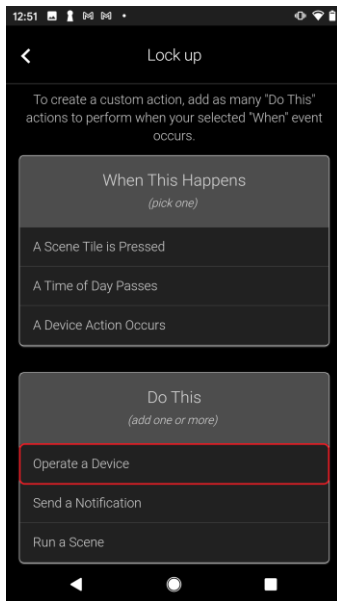


5. Select the “Do This” action.

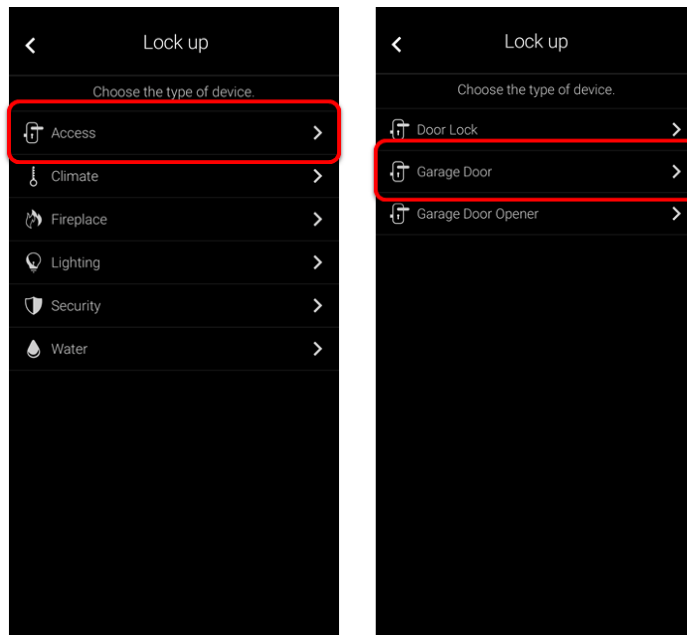
“Do This” is what the system will do in response to the defined “When This Happens”. For example, when this icon is tapped, the garage door closes and the security system arms.

- a. Tap **Operate a Device** to add your first device, the garage door, to the Scene.

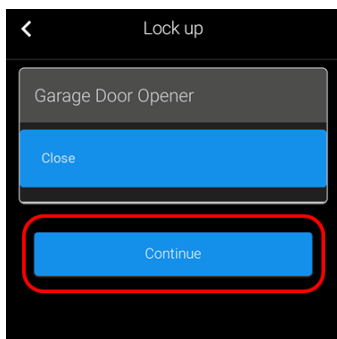
Note: Run a Scene is an option for pre-existing dealer created Fusion Scenes. This option is not always available.



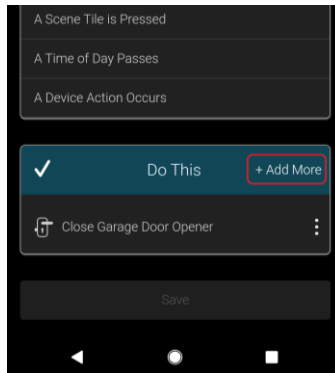
b. Select the category (**Access**), and then the device (**Garage Door**).



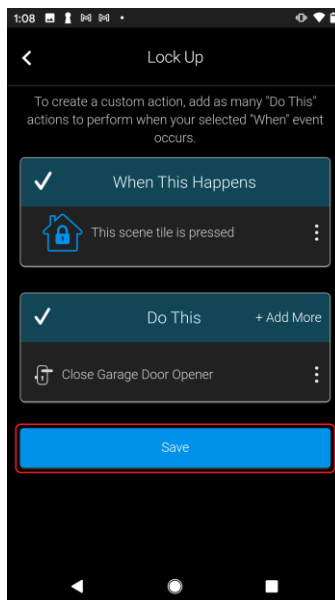
c. Select the device action (**Close**), and then tap **Continue**.



- d. Tap **+Add More** to add an additional devices, such as door locks and other garage door openers to close, then repeat steps b and c to select the device and action.



6. Tap **Save**.



The Scene is now accessible in Scenes list.

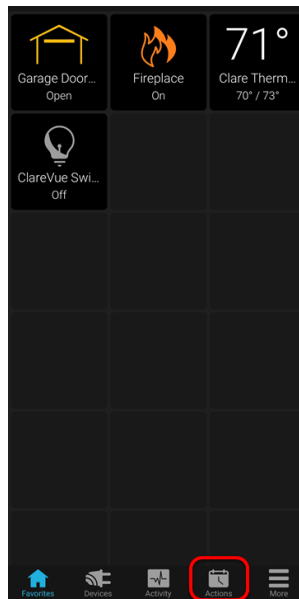
Creating Automations with MyQ

Create an Automation for your garage door. The example below walks through creating a lockdown Automation, locking the door lock when the garage door closes.

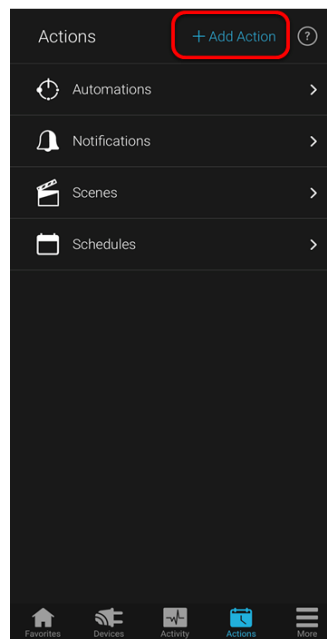
Note: The MyQ device cannot be set to open in an Automation. For security purposes, the device can only be opened when tapping the device and selecting open.

To create an automation:

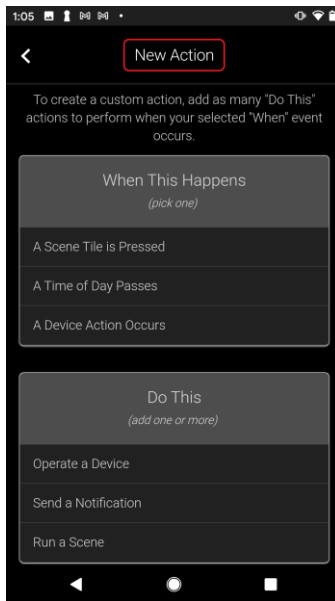
1. Access the ClareHome app's **Actions** page.



2. Tap **+ Add Action**.



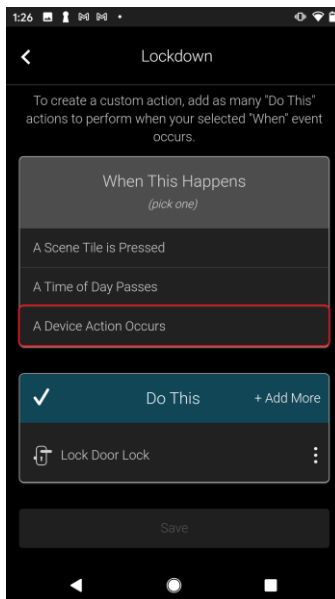
3. Tap the **New Action** field and enter the desired name for the Automation.



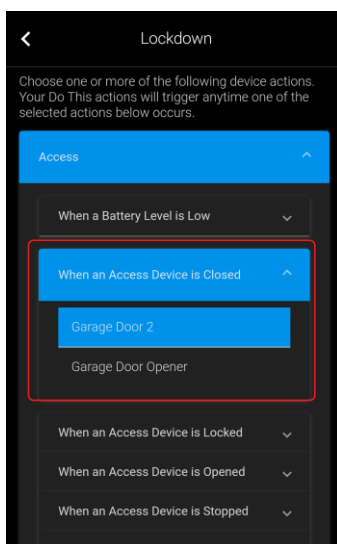
4. Select the “When This Happens” action.

The “When This Happens” action is the trigger of the device action (Do This).

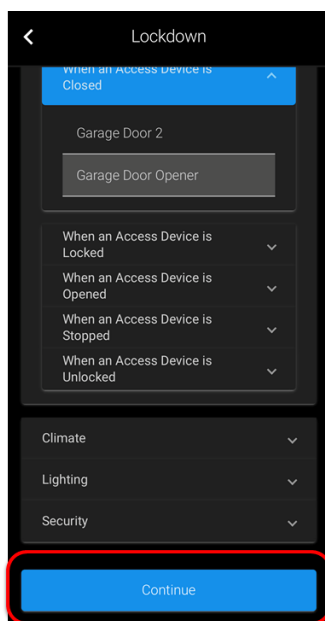
a. Tap **A Device Action Occurs**.



b. Expand the device category (Access), the device actions (When an Access Device is Closed), and then select the device (Garage Door).



- c. Scroll to the bottom, then tap **Continue**.

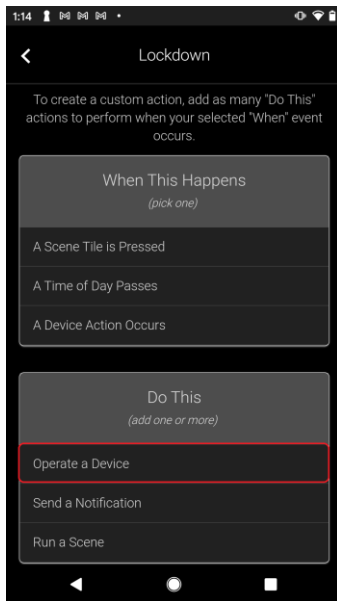


5. Select the “Do This” action.

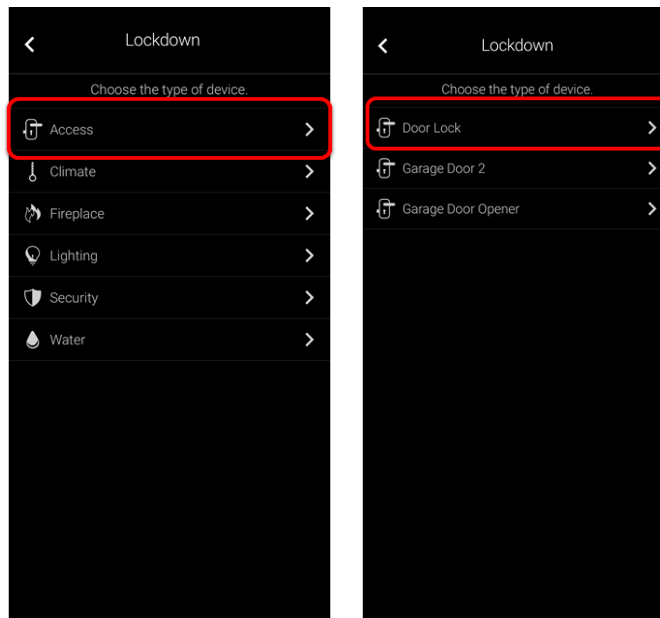
The “Do This” action is the device(s) action(s) in response to the “When” action. For example, when the garage door closes, the front door locks.

- a. Tap **Operate a Device** to add your first device, the front door lock, to the Scene.

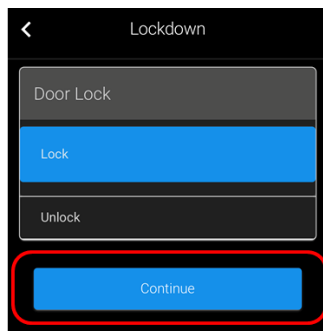
Note: Run a Scene is an option for pre-existing dealer created Fusion Scenes. This option is not always available.



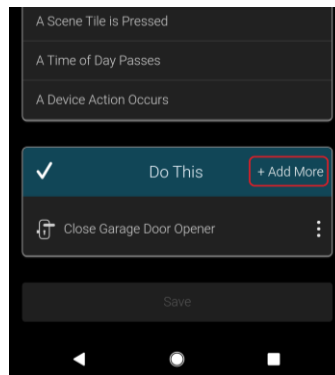
b. Select the category (**Access**), and then the device (**Door Lock**).



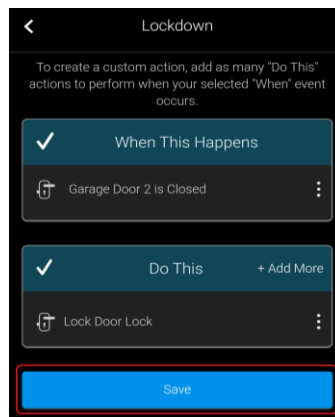
c. Select the device action (**Lock**), and then tap **Continue**.



- d. Tap **+Add More** to add an additional device action, and then repeat steps b and c to select the device and action.



6. Tap **Save**.



Using the Liftmaster controls in the ClareHome app

Once added, the user can add the device to their favorites page.

Figure 1: MyQ display

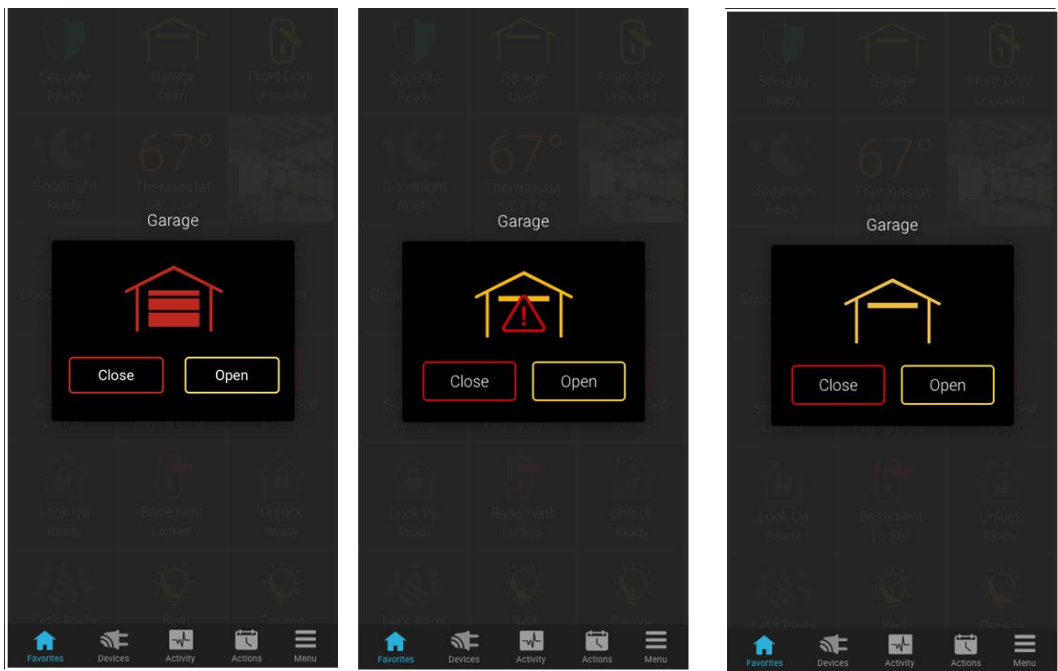





Table 1: Garage door state icons

Icon color	Garage door status
	The garage door is closed.
	The garage door status is unknown.
	The garage door is open.

Contact information

Clare Controls, LLC.

7519 Pennsylvania Ave, Suite 104

Sarasota, FL 34243

General: 941.328.3991

Fax: 941.870.9646

www.clarecontrols.com

Integrator/Dealer Support: 941.404.1072

claresupport@clarecontrols.com

Homeowner Support (ClareCare): 941.315.2273 (CARE)

help@clarecontrols.com