

ClareOne Panel Release Notes

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Last modified: 11/19/20

Introduction

This document introduces ClareOne v1.2.3 (featuring ClareHome 9.1.2).

Notes

- This document is updated with each ClareOne release and contains information on known issues, fixed issues, and new features.
- The most recent ClareOne release is at the top, continue scrolling to view previous releases.

ClareOne v1.2.3 Featuring ClareHome 9.1.2 Software

Release date: 11/20/20

This release contains support for new drivers, features, enhancements, and bug fixes for the ClareOne panel.

Drivers

The following drivers are added/updated in this release of ClareHome.

New

- Genie Aladdin Connect
- Overhead OHD Anywhere

Updated

Note: These drivers are now accessible in FusionPro.

- Ecobee
- Honeywell TCC

New features and enhancements

The following features and enhancements are available in the ClareOne v1.2.3 release.

- (EPI-10232) Exposed Instant Arm operation for the ClareOne panel.
- (CLO-2196, CLO-2292) Removed the option for bypassing the Wired Input Module.
- (CLO-2471) Wired Input Module add Power Fail to the event log.
- (DAP-775, 794, CLO-2512) Security Show the zone state in addition to bypass state in zone list when zone is bypassed new bypass icon.

Arm	n Away	1 🕖	Not Ready	\$		1	2	3		Ŕ
		Back Door	B N	ot Ready ○		4	5	6	(B)	
🚺 Arm Stay		Garage		Ready •					Enter PIN to	
		Kitchen		Ready 😐		7	8	9	unbypass zone	
		Patio		Ready 😐		×	0	Clear	(Front Door)	
Silent Arm	Off On				Silent Arr	Â	0	Crear		
	A	~	\$	Emergency			f		* 🌣	Emerg

Resolved issues

The following issues have been resolved in the ClareOne v1.2.3 release.

Resolved issues					
Bug #	Resolution				
CLO-2492	Wired Input Module - All wired zones will go to supervisory troubled if parent is in supervisory troubled.				
CLO-2500	Shock sensor no longer displays as Tilt sensor.				
CLO-2504	The reported CS could have a chance of showing the wrong zone number.				
CLO-2506	The WiFi icon in the status bar now displays if WiFi has two signal bars.				
CLO-2509	Help -> About -> Network Settings - IP addresses are now dynamically updated if IP addresses change.				
HAR-906	Fix for flickering issues on the ClareOne panel that sometimes occur when using custom wiring to the power supply.				

ClareOne Featuring ClareHome 9.1.0 Software

Release date: 10/08/20

The ClareHome 9.1.0 release adds support for the new ClareOne 16 Zone Wired Input Module, panel improvements, and bug fixes.

ClareOne 16 Zone Wired Input Module

The ClareHome 9.1.0 release adds support for the ClareOne 16 Zone Wired Input Module (CLR-C1-WD16) module allows the takeover of hardwired security zones making them compatible with the ClareOne panel.

Note: This is the initial release of this module.

New features

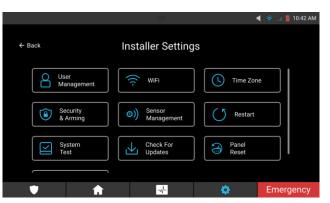
The following items are added to the ClareOne panel in this release.

- The Event log now reports when a zone is bypassed, and which user did the action. For example, John has bypassed Front Door.
- Adjusted sensitivity related to Central Station Communications Failure, prevents condition alerting for momentary loss of network connections.
- Low battery detection setting for the CLR-C1-WD16.
- Power Loss trouble condition for the CLR-C1-WD16.

Improvements

The following items were improved upon in this release.

- When an emergency is initiated somewhere other than on the panel UI (smartphone), the panel displays the Emergency page.
- The glass break sensor no longer alarms the panel when it is in a disarmed state.
- (CLO-2403) The Panel Reset icon has been updated.



Note: The Panel Reset icon is only available in the Installer Settings menu.

- Google Home fix for third-party intrusion support.
- (CLO-2409) Each Panic Cancel screen is updated with new icons.

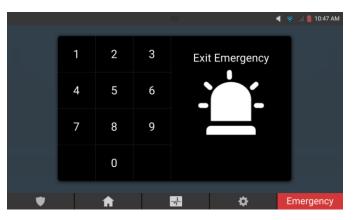
Emergency



Fire Emergency



Police Emergency



(CLO-241) Added informative text in the Add Sensor screen when • attempting to add an existing sensor. Text tells the user/installer that the sensor is already added to the panel. This fixes the issue where tripping an already paired PIR sensor when in Pairing Mode would kick the ClareOne panel out of Pairing Mode.



(CLO-2412) The ClareOne panel Disarm icon is now a green shield. •



Resolved issues

The following issues have been resolved in the ClareHome 9.1.0 release.

Resolved issues						
Bug #	Resolution					
ClareOne						
CLO-2395	The Connected Network popup button strike area is corrected and closes the popup as designed.					
CLO-2368	The Event Log now displays Bypassed and Unbypassed events.					

ClareOne Featuring ClareHome 9.0.4 Software

Release date: 08/10/20

The ClareHome 9.0.4 release addresses minor bug fixes in the ClareHome iOS and Android apps.

Minor updates to music and thermostat usability.

ClareOne Featuring ClareHome 9.0.3 Software

Release date: 06/24/20

The ClareHome 9.0.3 release is the official public release of the new ClareHome. ClareHome 9.0.3 release contains support for the ClareOne Panel and the new ClareHome app.

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