



# FusionPro Release Notes

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**Last modified:** 09/30/20

## Introduction

FusionPro is Clare Controls' newest dealer tool. FusionPro allows dealers to create and manage their accounts for security and home automation. Most pages are mobile phone friendly, allowing the user the ability to access and make changes as needed easily in the field.

For more information on FusionPro, see [FusionPro User Guide \(DOC ID 1918\)](#).

**Note:** The most recent FusionPro release is at the top, continue scrolling to view previous releases.

# FusionPro v1.1.2

**Release date: 09/30/20**

The FusionPro v1.1.2 release contains bug fixes.

## Resolved issues

The following bugs are resolved with this FusionPro release.

### Resolved issues

Descriptor	Resolution
<b>FusionPro</b>	
DDB-1514	Corrected an issue causing the error "Device Already Assigned," when trying to update/reactivate security monitoring info from FusionPro.
DDB-1515	MAC address formatting in LTE manual update dialog box is corrected.

# FusionPro v1.1.1

**Release date: 09/23/20**

The FusionPro v1.1.1 release contains improvements and bug fixes.

## Improvements

The following items were improved upon in this release.

- (DDB-1361) Cellular Account status is now more prominently displayed under Service Plans on FusionPro.
- (DDB-1385) Dashboard and Account List performance enhancements.

## Resolved issues

The following bugs are resolved with this FusionPro release.

### Resolved issues

Descriptor	Resolution
<b>App</b>	
DAP-673	Dimmer levels display the correct value when editing actions containing a dimmer.
DAP-686	Dimmers now save successfully when set to 100%.
DAP-702	Using a dimmer in an action now allows the user the ability to save the dimmer value when tapping a point in the slider.
DAP-724	Users can no longer save an Action with required device action fields left blank.
DAP-727	Newly created users now display in the location's User List.
DAP-762	When on a mobile device in a different time zone from the time zone set in ClareHome, dates and time now display correctly when editing a schedule.
DDB-739	The native Android back button functions correctly when navigating in the Device/Action pages.
DDB-1275	WiFi thermostats now display the correct temperature display F° or C°.
DDB-1297	Removing a location now auto-closes the Edit Location page.
DDB-1339	Thermostats now properly convert F° and C°.
DDB-1377	Devices with no controllable settings (for example, water sensors) were removed from the "Do This" section of adding/editing Actions.
DDB-1386	Smaller devices no longer have text overlap in the email text field for hints.
DDB-1387	The "Run a Scene" option only displays dealer created Scenes.
DDB-1389	Sensors no longer appear in the "Do This" field when creating Actions.
DDB-1391	Adding Devices in ClareHome no longer displays a brief can't add message.
<b>FusionPro</b>	
DDB-782	Townships are now included in address lookup results.
DDB-1004	The Add Sonos/Heos pages now feature a Back to Devices button.

<b>Descriptor</b>	<b>Resolution</b>
DDB-1330	Devices can now be reauthorized in ClareHome.
DDB-1374	Fixed an error when activating security monitoring for new dealers.
DDB-1424	“!” is now accepted in email entries.
DDB-1445	Corrected forced logout from FusionPro when attempting to view and offline account.

# FusionPro v1.0.12

**Release date: 08/27/20**

The FusionPro v1.0.12 release contains bug fixes.

## Resolved issues

The following issues are resolved with this FusionPro release.

### Resolved issues

Descriptor	Resolution
<b>FusionPro</b>	
DDB-1388	Modifying customer information no longer prevents user sign in.
DDB-1405	No longer show Nest in the supported thermostat list.

# FusionPro v1.0.10

**Release date: 07/24/20**

The FusionPro v1.0.10 release is the FusionPro update. This release contains new features and bug fixes.

## New features

The following features are available in the FusionPro v1.0.10 release.

### Locations

Users are now able to remove themselves from locations and rename their locations in the ClareHome app.

### App device management

This release of FusionPro allows users to manage their devices (add, remove, modify) in the ClareHome app.

## Resolved issues

The following bugs are resolved with this FusionPro release.

### Resolved issues

Descriptor	Resolution
<b>App</b>	
DAP-641/667	Dimmer actions are now saved successfully.
DAP-666	"Operate Device" commands save accurately in FusionPro through the app.
DAP-672	Spacing has been optimized in the Actions screens.
<b>FusionPro</b>	
DDB-1255	Default messages in notification are now friendly and do not display \${default}.
DDB-1287	Current staff and page information are loaded before the ability to add new Staff is available.
DDB-1288	Users can no longer send duplicate invites to secondary users who have signed up with FusionPro.
<b>Other</b>	
	Systems with remote control rules no longer have "Error getting scenes" issue.
	Activating new Helix panels now have the Save button enabled.

## Known issues

The following items are known issues in this release.

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### Known issues

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Descriptor	Issue
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#### FusionPro

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DDB-1315/316	(iOS Only) Pending the next FusionPro release, MyQ and Honeywell devices added from the app leave the user in a browser on the FusionPro sign in page.
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**Work around**

Close the browser and then return to the app. The device is now available in the app.

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#### Other

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Location changes are not immediately reflected in the app. The user may need to background/restart the ClareHome app to see the changes.

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